

Ruyi Granite Limited

371 East Tamaki Road
East Tamaki
Auckland
New Zealand

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RAJ STONE –Warranty and Maintenance Guide

What is Raj Stone?

Raj Stone takes the natural marble, shell, glass and mosaic as the main raw materials for its engineered stone, and the high molecular polymer as the adhesive, and finely makes this green building material with advanced production technology. The careful selection eliminates almost all radiation elements in the stone, and the adhesion by high performance adhesive after the pressure treatment greatly improves the strength of the stone, some are even stronger than natural stones.

Warranty

Raj Stone is pleased to confirm to you the terms and conditions of the Raj Stone 10-years limited warranty.

What is included in the Warranty?

Any defect in, or damage to the bench top, arising out of any work done on the Slab by the RUYI installer and RUYI stone supplier. (Included any joints and glue problems)

What is not included in the warranty?

1. The Warranty does not include any defect in, or damage to the bench top, arising out of any work done on the Slab by the customer.
2. The warranty will not apply to damage caused by placing hot pots, pans, electric frying pans or oven trays directly from the hot plate or oven onto the Slab.
3. The warranty will not apply to damage to the slab caused by trichlorethane, methylene chloride, paint remover or stripper, cleaning agents having high alkaline/PH level and solvents.
4. The Warranty will not apply to damage caused to the Slab by a failure to clean the Slab in accordance with the Care and Maintenance set out overleaf.

Time for claim under the Warranty

You must make any claim under this Warranty within twenty-eight days after the occurrence of an event, which gives rise to a claim pursuant to the Warranty, by notice in writing received by Ruyi Granite Limited.

Address of the Ruyi Granite Limited for Warranty Claim:

371 East Tamaki Road
East Tamaki
Auckland
Phone: 09-5769486
E-mail: granite@ruyi.co.nz

MAINTENANCE

- No acid/alkali detergent shall be used: as the main composition of the engineered stone is the natural marble, and the marble, as the metamorphic rock in the family of limestone, mainly contains calcium carbonate (CaCO_3), any non-neutral material may damage its brightness. It is recommended to use those non-neutral acid/alkali materials such as the tinned hydrochloric acid and the detergent for ceramic tiles.
- Wash with warm water, soft cloth and a mild detergent.
- Avoid heavy steel tools or tungsten tools onto bench top
- Avoid prolonged exposure to oil based products
- Acidic substances can be harmful to granite surfaces
- We recommend you to contact the professional granite and man made cleaning company to maintain bench top once a year.